



Healthy PA

ACCESS • AFFORDABILITY • QUALITY

Private Coverage Organization (PCO)

**Physical and Behavioral Health Services
RFA 04-14 Statewide Pre-Application Conference**

May 15, 2014

10:00-2:00pm

Leesa Allen

Office of the Secretary

Executive Medical Assistance Director

Jolene Calla

Office of Medical Assistance Programs

Director

Bureau of Managed Care Operations

Conference Agenda



Welcome/Opening Remarks

- Leesa Allen, Executive Medical Assistance Director, Office of the Secretary

Presentations

- Program/Process Overview
Jolene Calla, Director, Bureau of Managed Care Operations
- Solicitation Overview
Barry Bowman, Bureau of Managed Care Operations
- Pennsylvania Insurance Department
Peter Camacci, Director of Life, Accident and Health Insurance
- Financial Overview
Allen Fisher, Bureau of Managed Care Operations
- Data Overview
Scott Brady, Bureau of Data and Claims Management
- Behavioral Health Overview
Dennis Marion, Deputy Secretary, Office of Mental Health and Substance Abuse Services

Applicant Questions

Closing Remarks

- Matthew O'Donnell, Deputy Director of Policy and Planning, Office of the Governor

PCO Timeline



May 08: Solicitation (RFA 04-14) Posted

May 13: Initial Deadline for Written Questions

May 15: Pre-Application Conference

May 28: Answers Posted for all Questions Received

June 10: Applications Due

June 11-19: Application Review

June 20: Acceptance/Rejection Letters

June 30-July 11: Negotiations

July 14-16: Final Agreements

August 1: PCO Signs Agreement

August 4: PCO Certificates of Authority and County Operational Authority for Applicable Regions Due

August 5: PCO information is sent to Maximus

August 5-November 30: Readiness Review

August 6-September 26: Agreement Approval/Full Commonwealth Signature Process

December 1: Formal Open Enrollment Begins

January 1: PCO GO-LIVE

- Maximus will help beneficiaries select a PCO.
- Two-way connectivity is required.
- Files will be transmitted to PCOs in a format and frequency specified by the Department.

Process to submit questions from applicants:

HealthyPA-PCO@pa.gov

Barry Bowman

Bureau of Managed Care Operations

Division of Program Initiatives,
Contract Management, and Communications

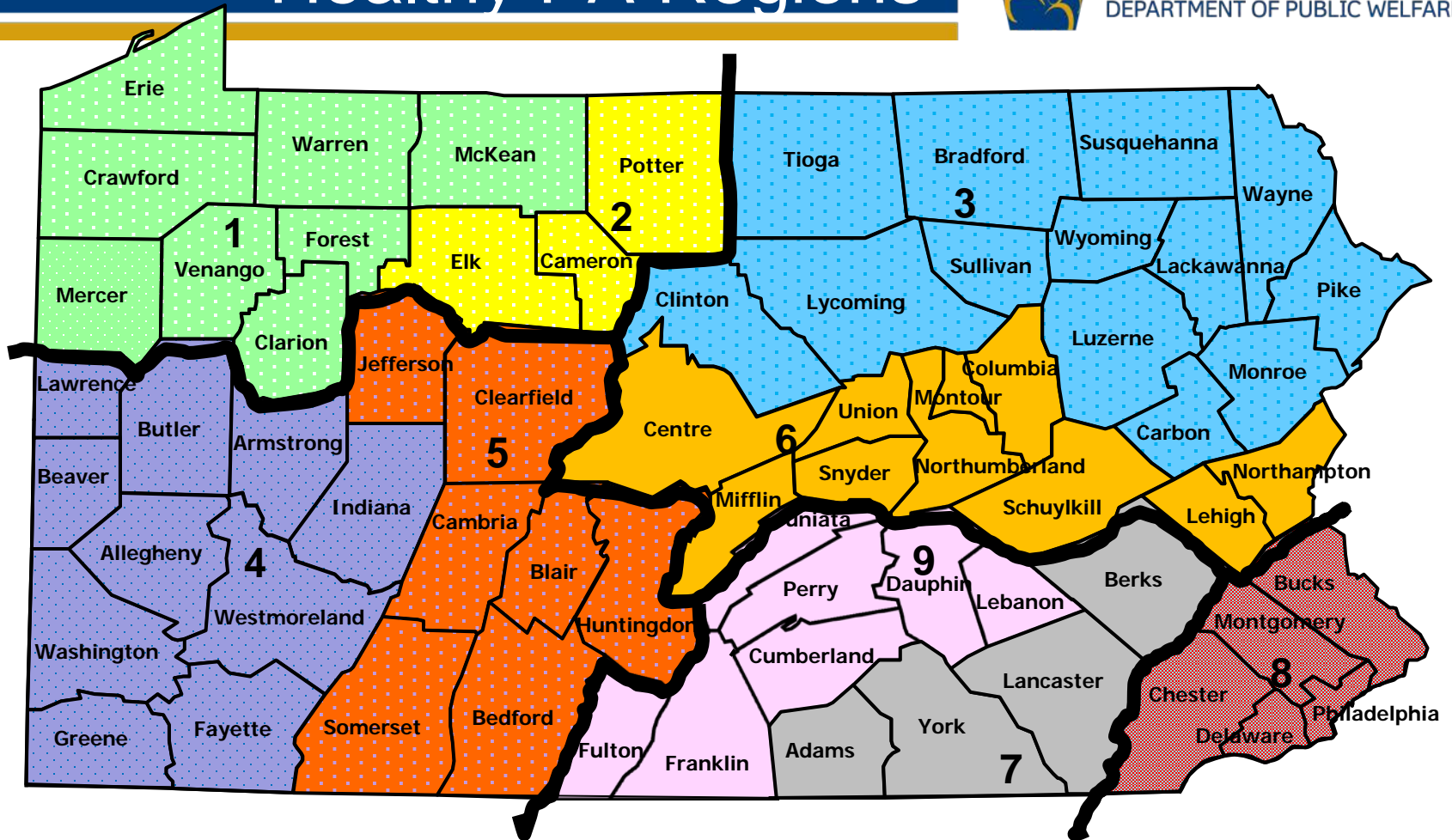
Peter Camacci

Pennsylvania Insurance Department

Director of Life, Accident and Health Insurance

Allen Fisher
Bureau of Managed Care Operations
Financial Analysis Division

Healthy PA Regions



- ACA Rating Region 1
- ACA Rating Region 2
- ACA Rating Region 3
- ACA Rating Region 4
- ACA Rating Region 5

- ACA Rating Region 6
- ACA Rating Region 7
- ACA Rating Region 8
- ACA Rating Region 9

- Potential Rates
- Risk Adjustment
- Risk Corridor
- Reinsurance
- Health Insurance Providers Fee (HIPF)

- Payment of Capitation
- Federally Qualified Health Centers (FQHCs) and Rural Health Centers (RHCs)
- Net Worth
- Schedule for Negotiations and Signed Agreements

Scott Brady

Bureau of Data and Claims Management

Division of Managed Care Systems Support

- **Data Files are transferred via secure FTP; PCO must use a product that is compatible with DPW's product**
- **X12 HIPAA Transactions:**
 - 834 Daily and Monthly Files – The daily file reflects changes that were applied to the Client Information System (CIS) that day for their beneficiaries; the monthly file will contain one record (the most recent) for each beneficiary who is eligible at some point in the following month.
 - 820 Capitation File (Monthly) - provides each Health Plan with payment data sufficient to reconcile their PCO membership to their accounts receivable file
 - Capitation Payment 36 Month Summary File (Monthly/Proprietary) - a summary of all capitation payments and adjustments for the most recent 36 months.

- **X12 HIPAA Transactions (continued):**
 - 837 Encounters by Claim Type
 - 837 Institutional (Inpatient, Outpatient, and LTC)
 - 837 Professional
 - 837 Dental
 - 837 Professional Drug
 - 837 Institutional Outpatient Drug
 - NCPDP
 - Encounter Response Files
 - U277 - (Unsolicited) Batch Claim/Encounter Status
 - NCPDP response
 - Translator Files:
 - ZZZ Full File Reject Report
 - 999 Formatting Reject Report
 - TXN Record Accept/Reject Report
 - EXT Record Accept/ Reject flat file

- **Examples of Proprietary Files:**
 - Alert File (Weekly) – File sent by the PCO containing newborns, returned mail, pregnancy and death alerts.
 - Weekly Reconciliation File – File returned to the PCO on with the disposition of each alert, and enrollments from Maximus.
 - Service History Files (Weekly) – Four separate files (Inpatient, Revenue, Medical, and Pharmacy) containing 12 months of service history for beneficiaries.
 - PCP File (Weekly) – File sent to DPW of PCP assignment information for each beneficiary.
 - TPL File (Monthly) – File sent to the PCO containing TPL information for each beneficiary.

- **Examples of Enrollment Broker Files:**
 - Automated Provider Directory File (Weekly) – File sent by the PCO to Maximus containing a complete snapshot of the plan's current provider directory.
 - Weekly Pending Enrollment File – File sent by Maximus to the PCO containing all enrollments that were submitted to DPW in the Enrollment Broker's Weekly Enrollment/Disenrollment File.

Dennis Marion

Office of Mental Health and Substance Abuse
Services

Deputy Secretary

- The applicant HMO must indicate how it intends to provide Behavioral Health Services by illustrating whether the behavioral health network of providers will be included in the Applicant's own provider network, be part of a subcontract approach, or be part of some other model to deliver behavioral health services.
- The PCO and its Network Providers must comply with applicable Federal and State laws that pertain to Member/Beneficiary rights and protections.

- The PCO is responsible for coordination of care for individuals enrolled in the Healthy PA Program. The PCO must provide effective coordination of care across a continuum of behavioral health and physical health care with a focus on improving individual health outcomes.

-----BREAK-----
(30 minutes)

Applicant Questions

Matthew O'Donnell
Office of the Governor

Deputy Director of Policy and Planning

Thank you!